

Immune Health Services (IHS) Pediatric Infectious Disease

Organizational Treatment Cascade

2019 Review of Care Provided in 2018

Immune Health Services (IHS)

- Only Designated AIDS center in Central NY, serving a 13 county radius
- Became Primary Care Medical Home (PCMH) level 3 certified in 2016; about 75% of our patients receive primary care from our practice
- PrEP, LGBT and RAP grants are provided through AIDS Institute

- Services
 - PrEP, primary care to partners of people living with HIV
 - Primary care to members of the LGBTQ community, including gender affirming hormone therapy, regardless of HIV status
 - Hepatitis C monoinfection treatment
 - Mental/behavioral health
 - Substance use services
 - Anal dysplasia program
 - Adherence support

Pediatric Infectious Disease & Immunology

- Provides HIV Primary Care and Prevention Services to children, adolescents & young adults;
- Provides HIV Primary Care and Harm Reduction services to youth ages 13-24 in 14 county region of CNY through AI FAYS SCC grant;
- Provides PrEP services to youth ages 13-24 through AI BHACS PrEP grant (in collaboration with Immune Health Services);

- Offers LGBT primary care and supportive services as part of AI LGBT HHS grant in collaboration with Immune Health Services and Adolescent Medicine;
- Offers on-site mental health, medical case management, nutrition, retention & adherence and peer services

Rapid treatment initiation efforts

- Pager available during business hours to rapidly reach a team member who can schedule or meet newly diagnosed patients
- Electronic referrals accepted after hours
- Patients diagnosed in hospital seen same-day by ID consult team
- IHS medical director cc'd electronically on all patients confirmed through the HIV testing algorithm at Upstate
- Positive test results in EMR have a message attached stating to call Peds ID or IHS
- Same-day appointments available for rapid start

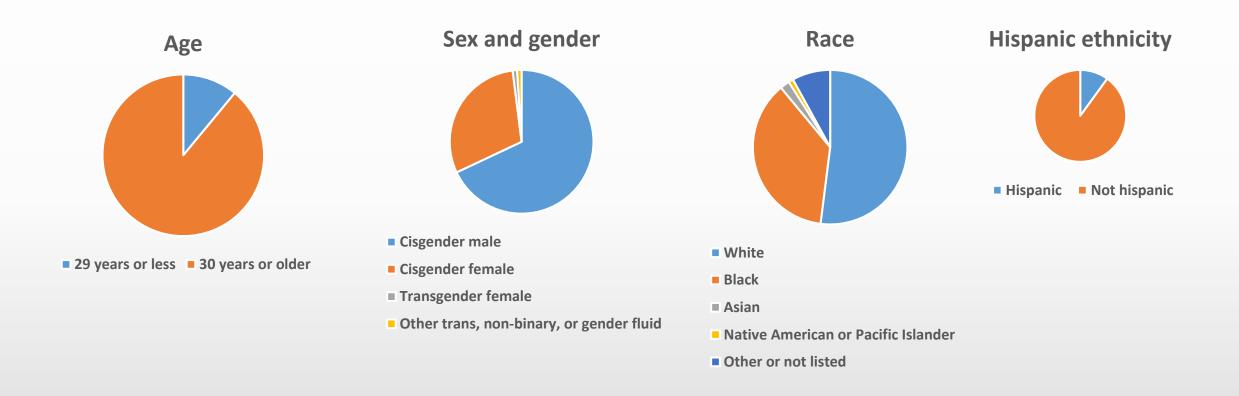
Definitions

- Previously Diagnosed Patients: All patients diagnosed with HIV before 2018, who received services from Upstate Medical University during 2018.
 - Open Caseload: All patients in the SUNY Upstate electronic medical record HIV registry
 - Not confirmed to be in care elsewhere
 - Not deceased, relocated or incarcerated by the end of 2018
 - Confirmed HIV infection
 - Established Active Caseload: All open patients who received HIV primary care services at IHS or Peds ID in 2018 (Excludes all new to care patients)
 - Open Non-Active Caseload: All open patients who received services within Upstate Medical University in 2018, but did not receive HIV primary care services

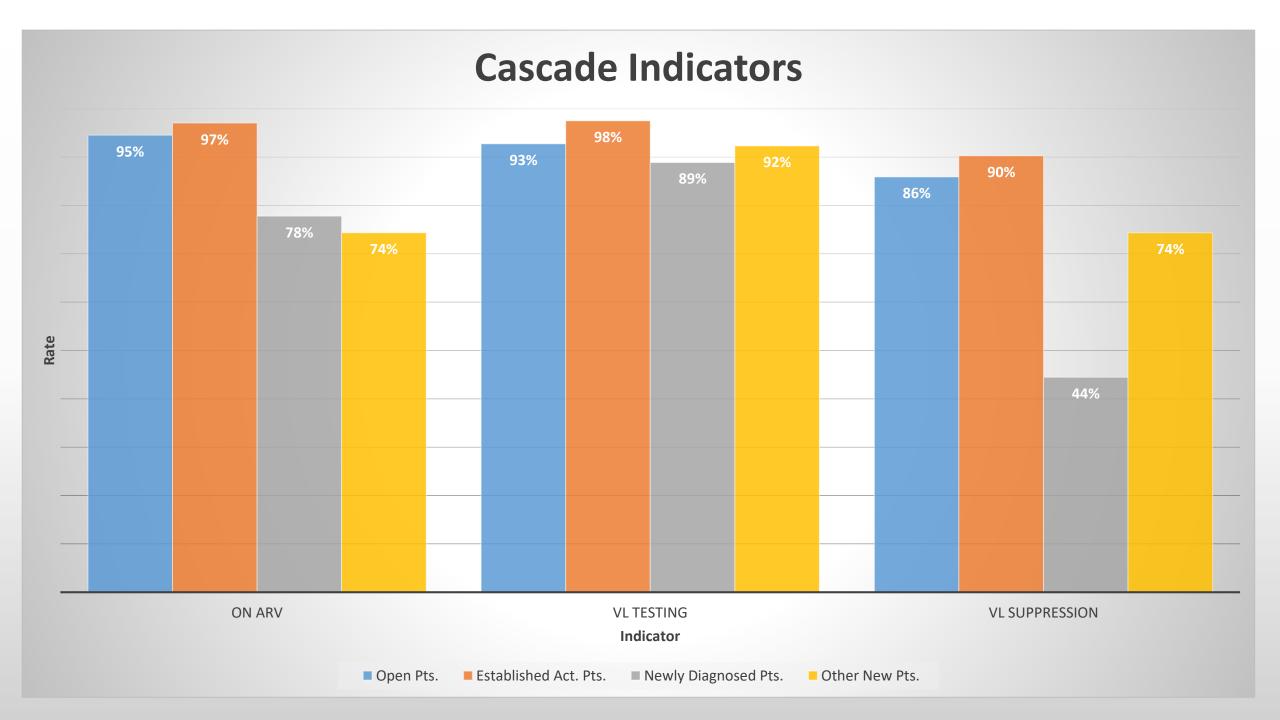
Definitions Continued

- Newly Diagnosed Caseload: All patients diagnosed with HIV in 2018 seen in the organization
- New-to-Care Caseload:
 - Patients previously diagnosed with HIV but transferred care into IHS or Peds ID in 2018, or
 - Were previously seen at IHS or Peds ID but had not been seen in 2 or more years

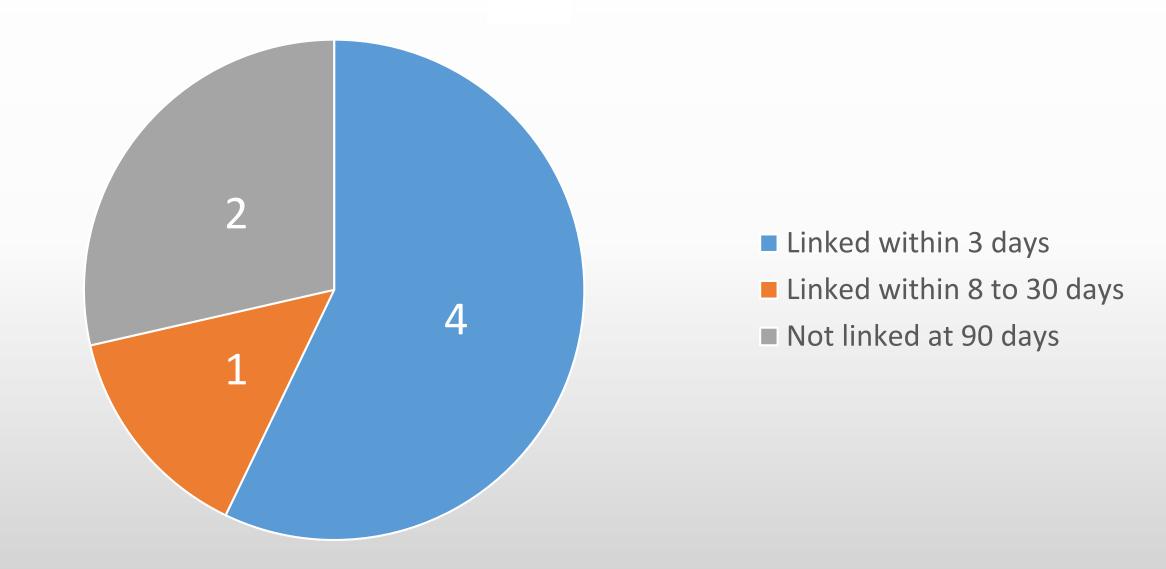
Demographic Summary of people living with HIV at IHS and Peds ID*

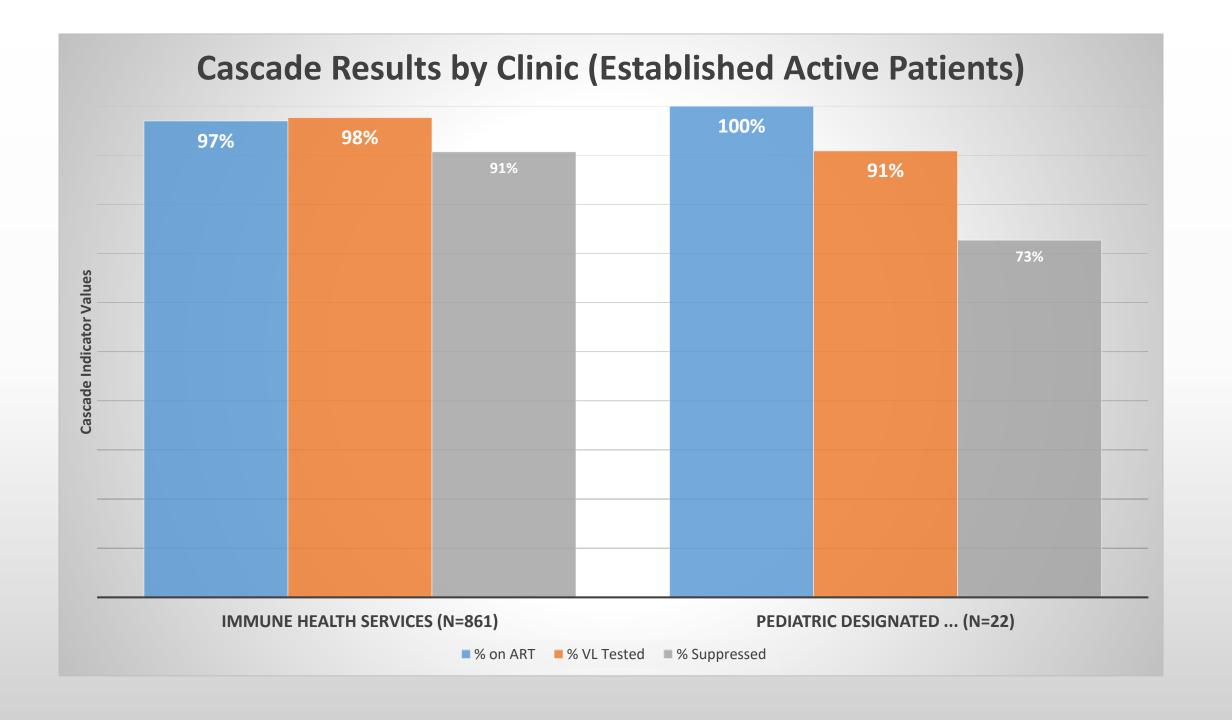


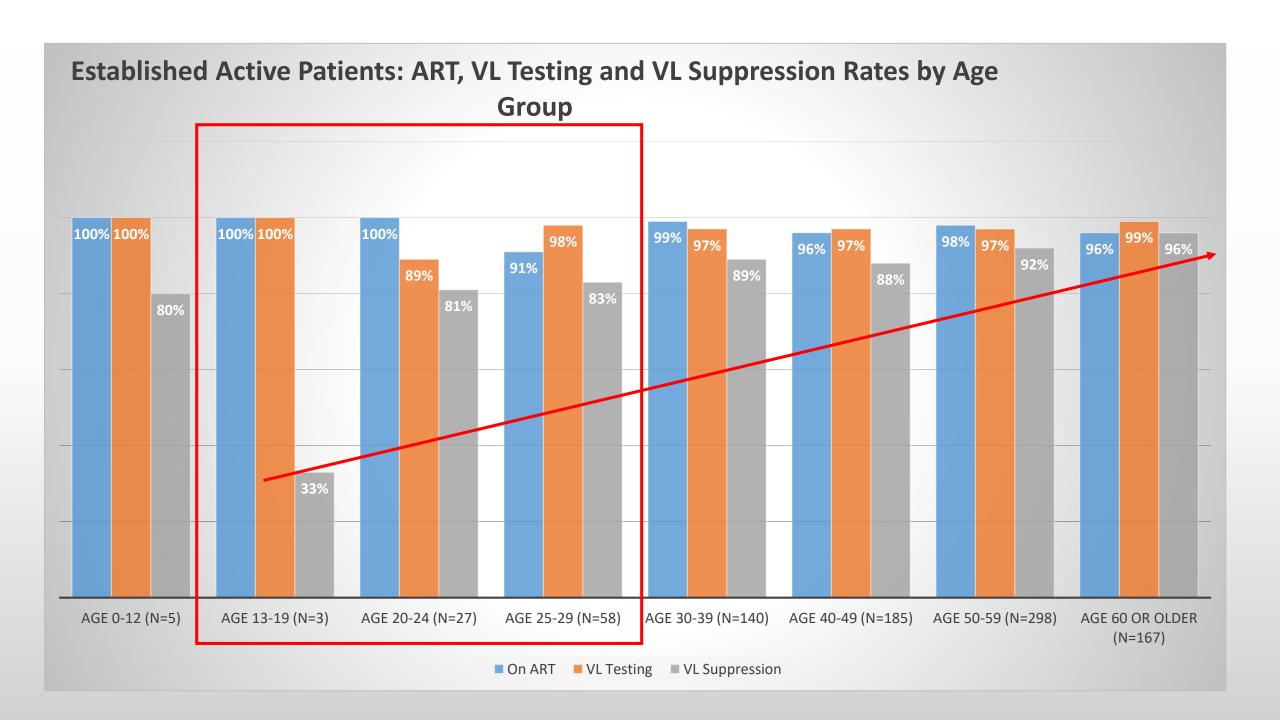
^{*}Housing stability information was missing for 47% of patients

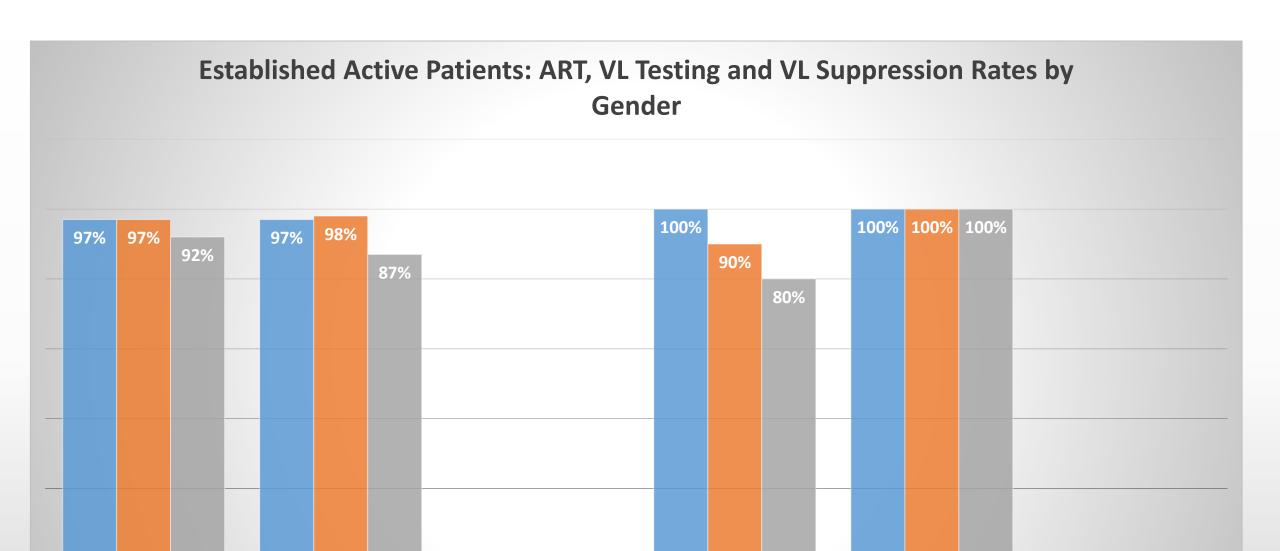


Linkage of Internally Diagnosed Patients (n=7)









■ On ART ■ VL Testing ■ VL Suppression

TRANSGENDER WOMAN

(N=10)

TRANSGENDER OTHER, NON- UNKNOWN GENDER (N=0)

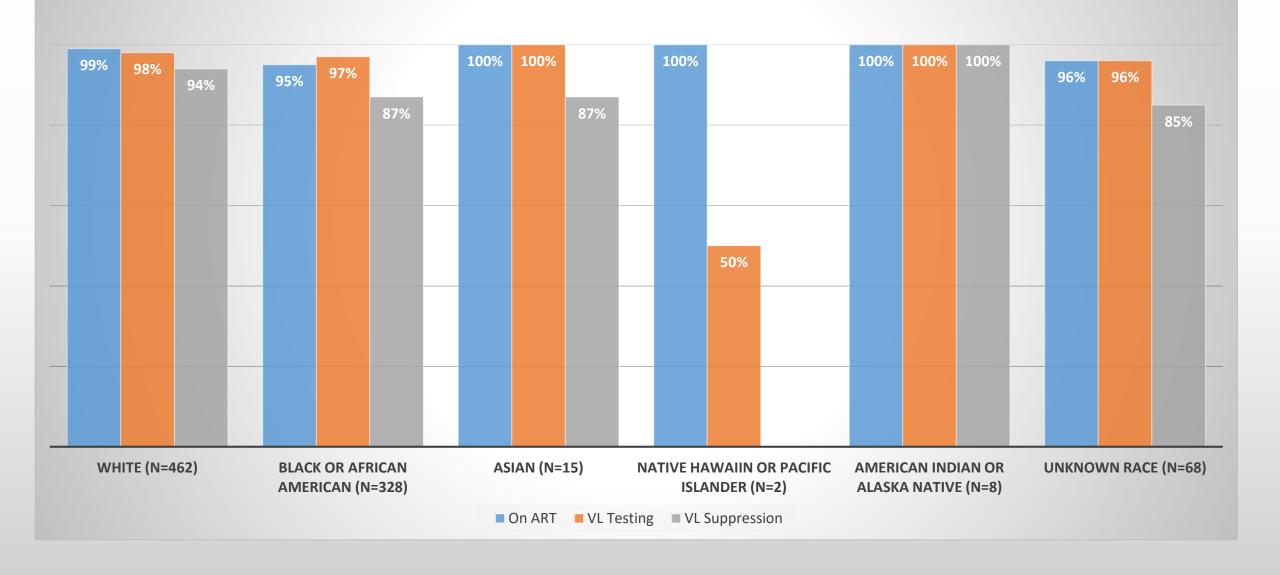
BINARY, NON-CONFORMING (N=4)

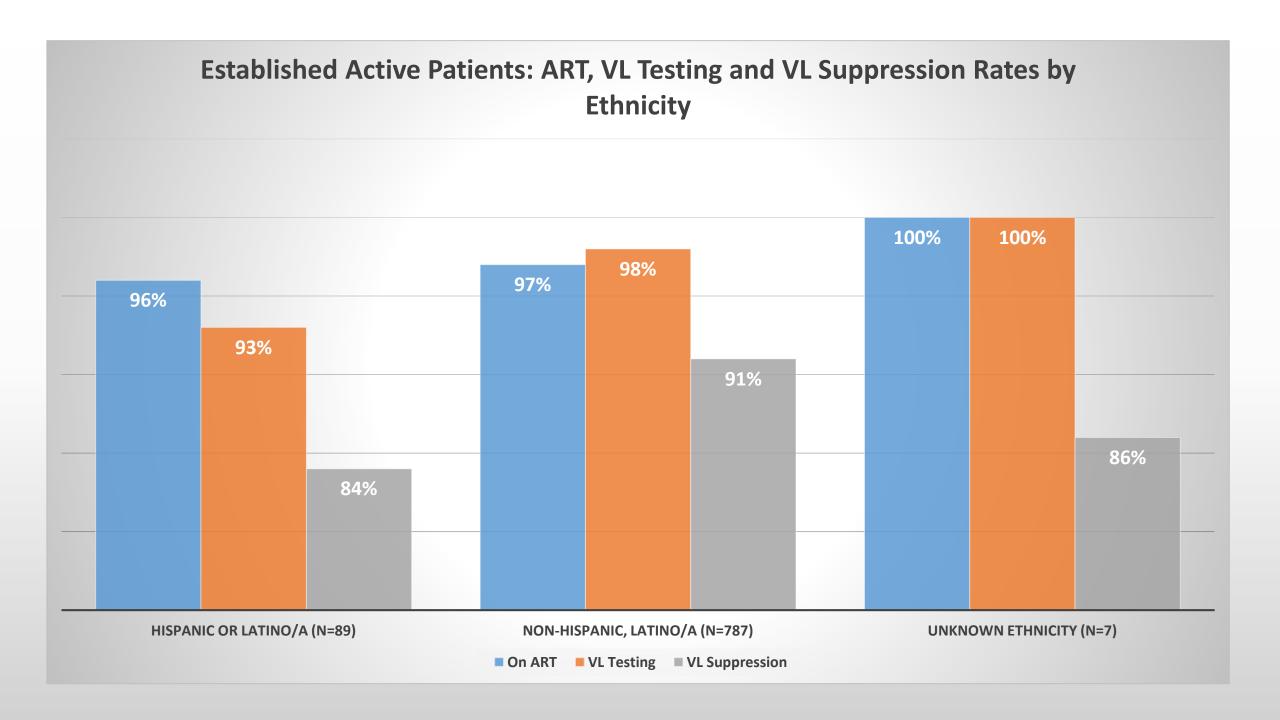
TRANSGENDER MAN (N=0)

MALE (N=603)

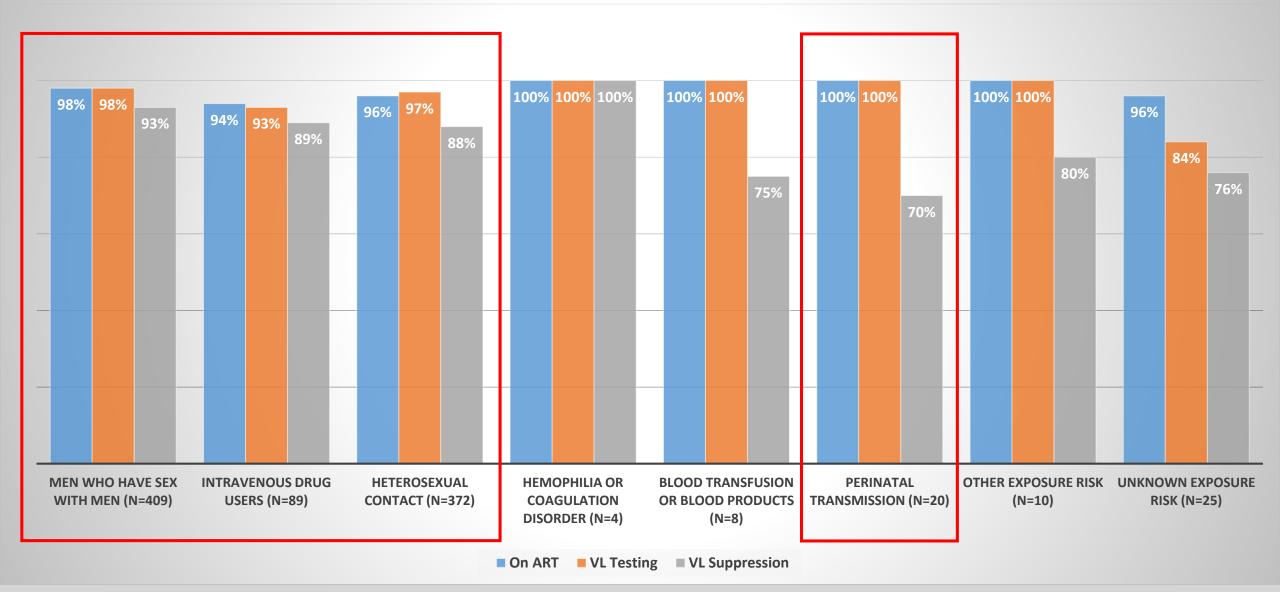
FEMALE (N=266)







Established Active Patients: ART, VL Testing and VL Suppression Rates by Risk Factor



Summary of key disparities

- The following groups were more likely to experience virologic failure
 - Transgender women and cisgender women compared to cisgender men
 - Younger individuals
 - Racial and ethnic minorities compared to white patients
 - People infected with HIV perinatally compared to others

Quality Projects IHS

Disparity noted: About 10% of patients not virologically suppressed each year

- Plan: To identify barriers to virologic suppression for patients experiencing chronic or recurrent elevated viral load
- Population: Individuals from last 2017-2019 cascades identified more than once with virologic failure
- Using team approach list primary barriers to virologic suppression
- By September, 2019: Work with RAP team to identify 1-2 new strategies to assist patients with persistent/recurrent virologic failure based on identified barriers

Quality Projects IHS

Disparity noted: Lower rates of virologic suppression among Hispanic/Latinx

patients 1. All known Spanish-speaking Do patients who agreed established with Spanishspeaking providers 2. 5 of 15 patients changed pharmacy to Upstate 1. Change all Spanish-speaking patients to a Spanish-speaking Plan Virologic suppression among provider. Study Hispanic/Latinx patients 2. Assess pharmacy satisfaction improved from 78-83% and offer change to Upstate pharmacy Still not at desired goal of 89% Follow up period might not Continue last years' projects; have been long enough Act translate more hospital and Not enough patients seen to clinic materials to Spanish offer pharmacy change

Joint Quality Projects: IHS & PEDS ID

Disparity noted: lower rates of virologic suppression among 20-29 year olds Plan: Improve virologic suppression in 20-29 year olds.

- a. All pts aged 20-29 will be contacted to request texting consent
- b. Team members will send personalized messages to consenting pts at least once between regular clinic visits, from August 1, 2019 through January 31, 2020.
- c. Pts without scheduled follow up will be contacted to make an appointment
- d. All 20-29 year old pts with unsuppressed viral load in 2018 will be reassessed for participation in enhanced services

Joint Quality Projects: IHS & PEDS ID

Assessment:

- Reassessment of virologic suppression will occur in the 2019 HIVQUAL Cascade
- Goal of 5 % improvement in virologic suppression

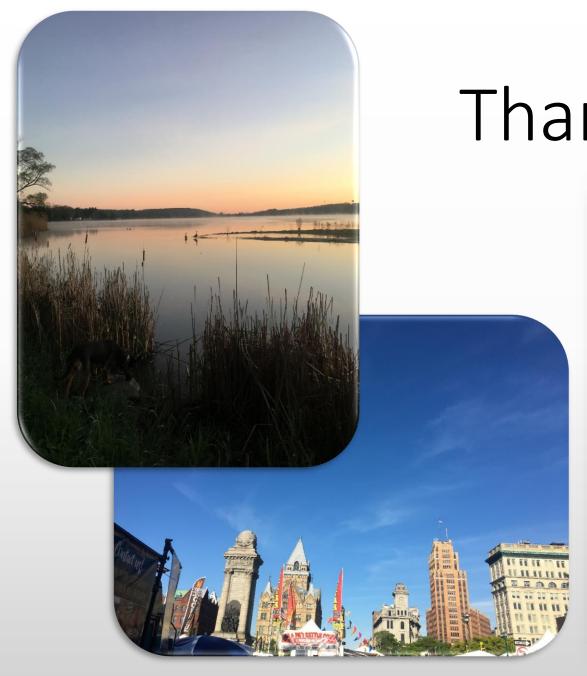
Quality Projects: PEDS ID

Disparity noted: Lower virologic suppression rate for <20 year old individuals perinatally infected with HIV.

Goal: Improve suppression rate for <20 year old patients infected via vertical transmission by 5% over 12 months.

Plan:

- a. Develop multimedia age appropriate education for youth <13 years and 13-19 years
- b. Deliver education during regularly scheduled clinic visits
- c. Peer support will be offered to all patients
- d. Patients <20 years without sustained viral load (>12 months) will be eligible for the intervention
- e. Monitor VL suppression rates quarterly with goal of 5% improvement in rates over 12 months.



Thank you

